



TickIT^{plus} Implementation Note

Title	Work Product Flow		
Date	August 2012	Reference	TIN003-1208
Originator	Dave Wynn	Version	v1r0
Key Terms	Base Process Library (BPL), Work Products (WP)		

There are a number of Work Products identified within the Base Process Library (BPL) that are generated in one process and used in one or more other processes. It may be useful during the implementation and or assessment of a management system based on TickIT^{plus} to have a complete list of these Work Products. I've included a table, below, showing where the Work Products are generated as outputs and where they are used as inputs. Work Products that only exist within a process have not been included.

The data is taken from version 1.1.2 of the BPL.

WP	from process	to process
Asset Log	ITS.2.BP.2 Asset Management	TEC.15.BP.2 Continuity, Availability and Contingency Management
Business Needs	ORG.3.BP.1 Corporate Management and Legal	ARG.1.BP.2 Acquisition and Contract Management
Business Needs	ORG.3.BP.1 Corporate Management and Legal	ORG.1.BP.7 Human Resource Management
Business Needs	ORG.3.BP.1 Corporate Management and Legal	ORG.10.BP.1 Lifecycle Model Management
Business Needs	ORG.3.BP.1 Corporate Management and Legal	ORG.11.BP.2 Resource Management
Business Needs	ORG.3.BP.1 Corporate Management and Legal	ORG.12.BP.1 Security Management
Business Needs	ORG.3.BP.1 Corporate Management and Legal	ORG.8.BP.3 Risk Management
Business Needs	ORG.3.BP.1 Corporate Management and Legal	PRJ.3.BP.1 Configuration and Change Management
Business Needs	ORG.3.BP.1 Corporate Management and Legal	TEC.7.BP.2 Operations Management
Business Objectives	ORG.3.BP.1 Corporate Management and Legal	ORG.8.BP.3 Risk Management
Business Plan	ORG.3.BP.2 Corporate Management and Legal	ARG.1.BP.2 Acquisition and Contract Management
Business Plan	ORG.3.BP.2 Corporate Management and Legal	ARG.2.BP.1 Supply Management and Business Relationships
Business Plan	ORG.3.BP.2 Corporate Management and Legal	ORG.1.BP.1 Human Resource Management
Business Plan	ORG.3.BP.2 Corporate Management and Legal	ORG.1.BP.2 Human Resource Management
Business Plan	ORG.3.BP.2 Corporate Management and Legal	ORG.2.BP.1 Management Framework
Business Plan	ORG.3.BP.2 Corporate Management and Legal	ORG.4.BP.1 Infrastructure and Work Environment Management
Business Plan	ORG.3.BP.2 Corporate Management and Legal	ORG.4.BP.2 Infrastructure and Work Environment Management
Business Plan	ORG.3.BP.2 Corporate Management and Legal	ORG.5.BP.1 Improvement
Business Plan	ORG.3.BP.2 Corporate Management and Legal	ORG.6.BP.1 Measurement and Analysis
Business Plan	ORG.3.BP.2 Corporate Management and Legal	ORG.6.BP.2 Measurement and Analysis
Business Plan	ORG.3.BP.2 Corporate Management and Legal	PRJ.1.BP.1 Project Management
Business Plan	ORG.3.BP.2 Corporate Management and Legal	PRJ.2.BP.1 Decision Management
Business Plan	ORG.3.BP.2 Corporate Management and Legal	PRJ.4.BP.1 Information Management
Business Plan	ORG.3.BP.2 Corporate Management and Legal	PRJ.5.BP.1 Problem & Incident Management
Business Plan	ORG.3.BP.2 Corporate Management and Legal	PRJ.6.BP.1 IT Finance Management
Business Plan	ORG.3.BP.2 Corporate Management and Legal	PRJ.6.BP.2 IT Finance Management
Business Plan	ORG.3.BP.2 Corporate Management and Legal	PRJ.7.BP.1 Management Reporting
Business Plan	ORG.3.BP.2 Corporate Management and Legal	TEC.1.BP.1 Data and Record Management



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Business Plan	ORG.3.BP.2 Corporate Management and Legal	TEC.1.BP.7 Data and Record Management
Business Plan	ORG.3.BP.2 Corporate Management and Legal	TEC.12.BP.1 Service Level Management
Business Plan	ORG.3.BP.2 Corporate Management and Legal	TEC.15.BP.1 Continuity, Availability and Contingency Management
Business Plan	ORG.3.BP.2 Corporate Management and Legal	TEC.15.BP.3 Continuity, Availability and Contingency Management
Business Plan	ORG.3.BP.2 Corporate Management and Legal	TEC.2.BP.1 Capacity Management
Business Plan	ORG.3.BP.2 Corporate Management and Legal	TEC.6.BP.1 Transition and Release Management
Business Plan	ORG.3.BP.2 Corporate Management and Legal	TEC.7.BP.1 Operations Management
Business Plan	ORG.3.BP.2 Corporate Management and Legal	TEC.8.BP.1 Maintenance Management
Business Plan	ORG.3.BP.2 Corporate Management and Legal	TEC.9.BP.1 Disposal
Capacity Plan	TEC.2.BP.2 Capacity Management	PRJ.6.BP.2 IT Finance Management
Change Request	PRJ.1.BP.7 Project Management	ARG.1.BP.4 Acquisition and Contract Management
Change Request	PRJ.1.BP.7 Project Management	ITS.2.BP.3 Asset Management
Change Request	PRJ.1.BP.7 Project Management	ORG.12.BP.4 Security Management
Change Request	PRJ.1.BP.7 Project Management	PRJ.3.BP.6 Configuration and Change Management
Change Request	PRJ.1.BP.7 Project Management	TEC.1.BP.5 Data and Record Management
Change Request	PRJ.1.BP.7 Project Management	TEC.10.BP.4 Stakeholder Requirements Definition
Change Request	PRJ.1.BP.7 Project Management	TEC.11.BP.4 Requirements Analysis
Change Request	PRJ.1.BP.7 Project Management	TEC.13.BP.4 Architectural Design
Change Request	PRJ.1.BP.7 Project Management	TEC.14.BP.5 Development Implementation
Change Request	PRJ.1.BP.7 Project Management	TEC.7.BP.5 Operations Management
Customer Feedback	TEC.6.BP.4 Transition and Release Management	ORG.10.BP.2 Lifecycle Model Management
Customer Feedback	TEC.6.BP.4 Transition and Release Management	ORG.7.BP.3 Customer Focus
Customer Feedback	TEC.6.BP.4 Transition and Release Management	TEC.12.BP.4 Service Level Management
Disposal Procedures	TEC.9.BP.1 Disposal	TEC.7.BP.6 Operations Management
Human Resource Requirements	ORG.11.BP.2 Resource Management	ORG.1.BP.3 Human Resource Management
Human Resource Requirements	ORG.11.BP.2 Resource Management	ORG.1.BP.4 Human Resource Management
Human Resource Requirements	ORG.1.BP.2 Human Resource Management	ORG.11.BP.3 Resource Management
Human Resource Requirements	ORG.1.BP.2 Human Resource Management	ORG.11.BP.4 Resource Management
Improvement Request	ORG.1.BP.5 Human Resource Management	ORG.5.BP.2 Improvement
Improvement Request	ORG.1.BP.5 Human Resource Management	TEC.2.BP.1 Capacity Management
Incident Reports	ORG.11.BP.6 Resource Management	PRJ.5.BP.2 Problem & Incident Management
Incident Reports	ORG.11.BP.6 Resource Management	PRJ.5.BP.3 Problem & Incident Management
Incident Reports	ORG.11.BP.6 Resource Management	TEC.12.BP.4 Service Level Management
Infrastructure Requirements	ORG.4.BP.2 Infrastructure and Work Environment Management	ORG.11.BP.3 Resource Management
Infrastructure Requirements	ORG.4.BP.2 Infrastructure and Work Environment Management	ORG.11.BP.4 Resource Management
Infrastructure Requirements	ORG.11.BP.2 Resource Management	ORG.4.BP.3 Infrastructure and Work Environment Management
Issues	TEC.6.BP.4 Transition and Release Management	ORG.11.BP.5 Resource Management
Issues	TEC.6.BP.4 Transition and Release Management	TEC.7.BP.4 Operations Management
Lifecycle Model Description and Assets	ORG.10.BP.3 Lifecycle Model Management	TEC.13.BP.1 Architectural Design
Lifecycle Model Description and Assets	ORG.10.BP.3 Lifecycle Model Management	TEC.4.BP.1 Verification
Lifecycle Model Description and Assets	ORG.10.BP.3 Lifecycle Model Management	TEC.5.BP.1 Validation



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Management Framework	ORG.2.BP.1 Management Framework	ARG.1.BP.1 Acquisition and Contract Management
Management Framework	ORG.2.BP.1 Management Framework	ARG.2.BP.2 Supply Management and Business Relationships
Management Framework	ORG.2.BP.1 Management Framework	ITS.2.BP.1 Asset Management
Management Framework	ORG.2.BP.1 Management Framework	ORG.10.BP.1 Lifecycle Model Management
Management Framework	ORG.2.BP.1 Management Framework	ORG.11.BP.1 Resource Management
Management Framework	ORG.2.BP.1 Management Framework	ORG.12.BP.1 Security Management
Management Framework	ORG.3.BP.3 Corporate Management and Legal	ORG.2.BP.2 Management Framework
Management Framework	ORG.2.BP.1 Management Framework	ORG.5.BP.1 Improvement
Management Framework	ORG.2.BP.1 Management Framework	ORG.6.BP.1 Measurement and Analysis
Management Framework	ORG.2.BP.1 Management Framework	ORG.8.BP.1 Risk Management
Management Framework	ORG.2.BP.1 Management Framework	PRJ.1.BP.1 Project Management
Management Framework	ORG.2.BP.1 Management Framework	PRJ.3.BP.1 Configuration and Change Management
Management Framework	ORG.2.BP.1 Management Framework	PRJ.4.BP.1 Information Management
Management Framework	ORG.2.BP.1 Management Framework	PRJ.5.BP.1 Problem & Incident Management
Management Framework	ORG.2.BP.1 Management Framework	PRJ.6.BP.1 IT Finance Management
Management Framework	ORG.2.BP.1 Management Framework	TEC.1.BP.1 Data and Record Management
Management Framework	ORG.2.BP.1 Management Framework	TEC.12.BP.1 Service Level Management
Management Framework	ORG.2.BP.1 Management Framework	TEC.15.BP.1 Continuity, Availability and Contingency Management
Management Framework	ORG.2.BP.1 Management Framework	TEC.4.BP.1 Verification
Management Framework	ORG.2.BP.1 Management Framework	TEC.5.BP.1 Validation
Management Framework	ORG.2.BP.1 Management Framework	TEC.6.BP.1 Transition and Release Management
Management Framework	ORG.2.BP.1 Management Framework	TEC.7.BP.1 Operations Management
Management Framework	ORG.2.BP.1 Management Framework	TEC.8.BP.1 Maintenance Management
Management Framework	ORG.2.BP.1 Management Framework	TEC.9.BP.1 Disposal
Management Plan	PRJ.7.BP.1 Management Reporting	PRJ.1.BP.4 Project Management
Management Plan	PRJ.7.BP.1 Management Reporting	PRJ.1.BP.5 Project Management
Management Plan	PRJ.7.BP.1 Management Reporting	PRJ.1.BP.8 Project Management
Management Plan	PRJ.1.BP.3 Project Management	PRJ.7.BP.2 Management Reporting
Measurement and Analysis Data	ORG.6.BP.3 Measurement and Analysis	ORG.3.BP.5 Corporate Management and Legal
Measurement and Analysis Data	ORG.6.BP.3 Measurement and Analysis	PRJ.5.BP.3 Problem & Incident Management
Measurement And Analysis Report	ORG.6.BP.3 Measurement and Analysis	ORG.10.BP.2 Lifecycle Model Management
Policies	ORG.3.BP.3 Corporate Management and Legal	ORG.2.BP.2 Management Framework
Product/Service	TEC.3.BP.3 Integration Management	TEC.5.BP.3 Validation
Product/Service	TEC.3.BP.3 Integration Management	TEC.6.BP.2 Transition and Release Management
Product/Service	TEC.3.BP.3 Integration Management	TEC.6.BP.4 Transition and Release Management
Product/Service	TEC.3.BP.3 Integration Management	TEC.8.BP.4 Maintenance Management
Risk Management Procedure	ORG.8.BP.1 Risk Management	ORG.12.BP.3 Security Management
Risk Management Procedure	ORG.8.BP.1 Risk Management	TEC.15.BP.2 Continuity, Availability and Contingency Management
Risk Records	ORG.12.BP.3 Security Management	ORG.8.BP.5 Risk Management
Risks	ORG.8.BP.3 Risk Management	ORG.3.BP.5 Corporate Management and Legal
Risks	ORG.12.BP.3 Security Management	ORG.8.BP.4 Risk Management
Risks	ORG.12.BP.3 Security Management	ORG.8.BP.6 Risk Management



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Risks	ORG.8.BP.3 Risk Management	PRJ.4.BP.1 Information Management
Risks	ORG.8.BP.3 Risk Management	TEC.7.BP.2 Operations Management
Risks	ORG.8.BP.3 Risk Management	TEC.7.BP.4 Operations Management
Service Level Agreements	TEC.12.BP.3 Service Level Management	TEC.2.BP.1 Capacity Management
Stakeholder Requirements	TEC.10.BP.2 Stakeholder Requirements Definition	ARG.2.BP.4 Supply Management and Business Relationships
Stakeholder Requirements	TEC.10.BP.2 Stakeholder Requirements Definition	ORG.10.BP.2 Lifecycle Model Management
Stakeholder Requirements	TEC.10.BP.2 Stakeholder Requirements Definition	ORG.6.BP.2 Measurement and Analysis
Stakeholder Requirements	TEC.10.BP.2 Stakeholder Requirements Definition	ORG.8.BP.2 Risk Management
Stakeholder Requirements	TEC.10.BP.2 Stakeholder Requirements Definition	PRJ.1.BP.2 Project Management
Stakeholder Requirements	TEC.10.BP.2 Stakeholder Requirements Definition	PRJ.6.BP.2 IT Finance Management
Stakeholder Requirements	TEC.10.BP.2 Stakeholder Requirements Definition	TEC.11.BP.1 Requirements Analysis
Stakeholder Requirements	TEC.10.BP.2 Stakeholder Requirements Definition	TEC.6.BP.2 Transition and Release Management
Stakeholder Requirements	TEC.10.BP.2 Stakeholder Requirements Definition	TEC.6.BP.3 Transition and Release Management
Supplier Contract	ARG.1.BP.3 Acquisition and Contract Management	ARG.2.BP.3 Supply Management and Business Relationships
Supplier Contract	ARG.1.BP.3 Acquisition and Contract Management	ARG.2.BP.4 Supply Management and Business Relationships
System Requirements	TEC.11.BP.1 Requirements Analysis	TEC.13.BP.2 Architectural Design
System Requirements	TEC.11.BP.1 Requirements Analysis	TEC.14.BP.1 Development Implementation
System Requirements	TEC.11.BP.1 Requirements Analysis	TEC.14.BP.2 Development Implementation
System Requirements	TEC.11.BP.1 Requirements Analysis	TEC.14.BP.3 Development Implementation
System Requirements	TEC.11.BP.1 Requirements Analysis	TEC.3.BP.1 Integration Management
Top Level Design	TEC.13.BP.2 Architectural Design	TEC.14.BP.2 Development Implementation
Top Level Design	TEC.13.BP.2 Architectural Design	TEC.14.BP.3 Development Implementation
Top Level Design	TEC.13.BP.2 Architectural Design	TEC.3.BP.1 Integration Management
Verification Plan	TEC.4.BP.2 Verification	TEC.5.BP.3 Validation
Verification Records	TEC.14.BP.4 Development Implementation	TEC.4.BP.4 Verification
Work Environment Requirements	ORG.4.BP.2 Infrastructure and Work Environment Management	ORG.11.BP.3 Resource Management
Work Environment Requirements	ORG.4.BP.2 Infrastructure and Work Environment Management	ORG.11.BP.4 Resource Management